

JOINT BASE CHARLESTON NEWCOMER INFORMATION PACKET



Military & Family Readiness Center
(843) 963-4406

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INFORMATION FOR YOU

Dear NEWCOMER,

Congratulations on your new assignment and welcome to Joint Base Charleston. The staff at the Military and Family Readiness Center here to help make your PCS and transition as smooth as possible by answering questions about your new duties and helping you settle into our community.

You should have received the “Newcomer’s Needs Assessment” – that asks for information about you, your family and your travel plans.

Please fill out the form and return it to your sponsor as soon as possible. Be sure to include your email addresses and phone numbers. Once they have your phone numbers and email information, they’ll reach out so we can talk about your travel plans and discuss resources and information you might find helpful. NOTE: Completion of this form is not required; however, completing this form will assist them in better understanding your needs.

The other thing you should do ASAP is schedule your household goods move using the tips outlined in the [7 Steps to a Smart Move Infographic](#).

Please feel free to reach out with questions anytime. You can reach the M&FRC at 843-963-4406.

ABOUT JOINT BASE CHARLESTON

MISSION

The 437th and 315th Airlift Wings provide rapid global mobility using the largest fleet of the C-17 Globemaster III. They bring armored vehicles, medical efforts, paratroopers and cargo where it's needed.

The 628th Air Base Wing and the Naval Support Activity provide installation support services to over 60 mission partners and 90K service members, retirees, and families. Approximately 20% of all jobs in the Charleston Metropolitan area are tied to Joint Base Charleston. Joint Base Charleston contributes \$11.1 billion annually to the local economy.

The Navy Nuclear Power Training Command, (NNPTC), trains Navy officers and enlisted in the science and engineering of the design, operations, and maintenance of the naval nuclear propulsion plants. More than 3K sailors graduate and continue to the Nuclear Power Training Unit, (NPTU). At NPTU, students receive hands on training with two moored nuclear training submarines. These students will go on to execute the DoD's no-fail nuclear mission.

Joint Base Charleston is a hub for the storage, maintenance, and export of military supplies and armored vehicles. Military cargo is loaded aboard Navy pre-positioning ships and supplied around the world.

The Naval Health Clinic provides health care services to 12K enrollees and 5K naval nuclear students.

Naval Information Warfare Center (NIWC) creates innovative solutions for the modern-day warfighter. Some of these solutions include satellite systems, undersea surveillance, and remote sensors.

Additionally, the Coast Guard partners with Joint Base Charleston units on river security and law enforcement operations.

HISTORY

Air Force

The first flight took off from Charleston Army Air Field in 1931. The Air Force officially named its facility Charleston Air Force Base in June 1953. For a thorough history of the installation, visit the installation's [homepage](#).

Navy

Commissioned in 1941, Naval Weapons Station (NWS) Charleston had two distinct missions: as the home for two strategic submarine squadrons and a tender, and as an ordnance station with a capacity for more than 60 million pounds of conventional ordnance. The ordnance mission continues today, and Joint Base Charleston - Weapon Station is the only military installation in the continental U.S.

with completely unencumbered explosive safety arcs. The Weapons Station has expanded its mission and DoD support role, and today is a training center for the [Naval Nuclear Power Training Command](#), [Nuclear Power Training Unit](#), and other tenants. For more information on NWS, please visit the installation's [homepage](#).

LOCATION

Joint Base Charleston (Air Base) is located about 10 miles from downtown Charleston, South Carolina, on approximately 3,400 acres of land within the North Charleston city limits in Charleston County. Joint Base Charleston (Weapons Station), approximately 10 miles from the Air Base and 15 miles from downtown Charleston, is in the town of Goose Creek in Berkeley County. Both are located in the heart of the Lowcountry, the portion of historic South Carolina where pine and oak forests meet with the natural beauty of Intercoastal Waterway marshes and gorgeous barrier island beaches. With a rich military history and a moderate cost of living, the area has attracted many military retirees that now call the Lowcountry home. The Navy has several Commands in Charleston, as does the Coast Guard. The greater metropolitan region has a population of over 700,000 and we enjoy a great relationship with civilian communities where we actively participate in many civic, social and cultural events. The base operator's phone number is (843) 963-1110 or DSN 312-673-1110.

WELCOME TO JOINT BASE CHARLESTON

Dear Military Community Member,

Welcome to Joint Base Charleston! We at Military and Family Readiness are here to make your transition and stay as smooth as possible. Whether you are an active-duty member, family member, or government civilian, we have resources to help you regardless of if you are just arriving or have been here for 6 months.

To help you get started, we'd like to pass along this list of resources from the Department of Defense:

- [MilitaryINSTALLATIONS](#) has a wealth of information about our location, check-in procedures, housing, temporary lodging, childcare, schools and more.
- [Plan My Move](#) is a web-based tool filled with resources, important articles and tips to help make your move easier.
- [Military OneSource](#) both a website and a call center is your 24/7 connection to information and resources-just call 800-342-9647.
- [MilitaryChildcare.com](#) will help you find childcare and navigate the wait list that might exist at your new installation.
- [Move.mil](#) offers reference information and links you to the Defense Personal Property System, an internet-based system to help manage your household goods move.
- [Homes.mil](#) can help you find community housing rental listings located near U.S. military bases. Create an account or login to begin searching for homes. You can also check with your nearest housing office.
- [Spouse Education & Career Opportunities](#) can help military spouses find employment at a new installation and connect to a range of educational and professional resources.
- [The Exceptional Family Member Program](#) from the Office of Special Needs connects military families to resources and services that address special medical or educational needs.
- [The Defense Enrollment Eligibility Reporting System](#) is where you update your address so there's no interruption in your TRICARE coverage.

We look forward to hearing from you and helping you settle into our community. We are sure that you'll have many professional opportunities and wonderful memories at Joint Base Charleston, and it is our privilege to help you make the most of them.

Sincerely,

Joint Base Charleston Military and Family Readiness Center

ARRIVING AT JOINT BASE CHARLESTON

FLYING

- Charleston International Airport services the tri-county area and is in close proximity. In fact, the Air Base and the airport share runways. There are no military shuttles or mass transit that run from the airport to the base. Rental cars are available on-site. Commercial transportation is available from the airport to the base via taxi. Please ensure the taxi you take has access into the base, otherwise you will be dropped off at the gate. Yellow Cab taxi service is available from the airport to Joint Base Charleston (Air Base). Yellow Cab taxi is the only taxi service authorized to pick people up from off base and drop them off at their final destination on base. The number for Yellow Cab is (843) 577-6565. For any to save your receipt for reimbursement when you report in.

DRIVING TO THE AIR BASE

- From Charleston International Airport
 - Take the access road to Michaux Parkway and turn right. Proceed to Dorchester Road at intersection (light), turn right onto Dorchester Road. The Main Gate is approximately 1.5 miles on the right on Dorchester Road.
- From I-95 take, I-26 East to Ashley Phosphate Road, exit 209 A. Turn right onto Ashley Phosphate Road then turn left onto Cross County Road (go 2.2 miles). Then turn left onto Dorchester Road (go 0.8 mi) and make a left on W Hill Blvd.

DRIVING TO THE WEAPONS STATION

- *From Charleston International Airport*
 - Exit airport and head for I-526 east (also known as the Mark Clark Expressway). Exit I-526 at North Rhett (Exit 19) and turn left onto North Rhett. At the first light, turn right onto Remount Road. At the flashing red stop light, the gate to the JB Charleston-WS, South Annex will be on your left.
- *From Points South or North*
 - Exit I-95 to I-26 east. Follow the directions listed below.
- *From Points West*
 - Exit I-26 to Hwy. 78 (exit 205). Travel east for 2 miles, staying left at the fork and traveling another 2 miles, through a traffic light. After a few yards on the overpass, turn right at the Hwy 52 West/Goose Creek exit. Travel Hwy 52 (Rivers Ave) for 1.5 miles and at the first light turn right onto Redbank Road - base is 3 miles ahead.

CHECK-IN PROCEDURES

REPORTING PROCEDURES AT THE AIR BASE

- Joint Base Charleston base introduction information can be provided at either base gate or at the base lodging office. This information covers key facilities and phone numbers a newcomer should find helpful. The Inns of Charleston (lodging), located at 214 Arthur Drive, is the 24-hour arrival point. Those arriving after normal duty hours, on a holiday, or weekend should report there to sign in.
- Newcomers arriving on weekdays between 9 a.m. and 3:30 p.m. must report to their units prior to reporting to the Military Personnel Section Customer Support Section (Building 503, Room 112) for in-processing on the day of arrival. The following documents are required for in-processing at the MPS CSS: your in-processing package (large sealed envelope), your in-processing worksheet (from gaining unit), Air Force Form 330 and a copy of your orders. The Commander's Support Staff in your gaining unit will schedule you for the next [mandatory] Newcomer Orientation workshop (held on the 3rd Thursday of each month). Newcomers arriving after normal duty hours, on a holiday, weekend or after 3:30 p.m. each business day, must turn in their in-processing package at the MPS CSS on the next duty day after arrival and after visiting their gaining unit. Your sponsor or unit designee will assist you with completing required paperwork related to in-processing.
- As mentioned previously, Newcomer Orientation briefings are held on the third Thursday of each month. The Commander's Support Staff in your gaining unit will assist with scheduling your attendance and coordinate with the Military & Family Readiness Center. Newcomer Orientation consolidates your mandatory briefings in one workshop.
- Your sponsor will be a big help in pointing you in the right direction or taking you to key locations until you are settled into your new community.
- If authorized, request approval for permissive temporary duty travel for house hunting with your unit's LeaveWeb point of contact. Your AF Form 988 will be filled out at this time; however, it must be approved by your gaining unit commander prior to beginning leave. Your gaining unit can grant up to eight days.
- You must in-process at the MPS Customer Support Section prior to taking permissive or ordinary leave.

REPORTING PROCEDURES AT THE WEAPONS STATION

- Please contact your gaining command to make arrangement for a sponsor to meet you for checking in during and after working hours. Naval Support Activity Charleston's Quarterdeck is not manned 24/7. If you are unsure of where you should "check in" for your new command at Naval Weapons Station, Joint Base Charleston, call the Base Quarterdeck for directions and guidance as to proper check-in procedures. They can be reached 24 hours a day by calling 843-794-7565/7642/4462 or DSN 312-794-7565/7642/4462. If reporting to a tenant command, please refer to the Major Units Listing tab for their contact information to learn of their procedures.

- If authorized, request approval for permissive leave for house hunting while in-processing. Your request will be filled out at this time; however it must be approved by your gaining command prior to beginning leave. Your gaining unit can grant up to eight days.
- Your sponsor will be a big help in pointing you in the right direction or taking you to key locations until you are settled into your new community. Review the article regarding Sponsorship and how you can request one assigned to you.

DOCUMENTS TO CARRY

- Important papers should not be packed with your household goods or hold baggage. Plan to take the following items with you: identification cards, PCS orders, passports, leave authorizations, shot records for you and your family, medical records, all documents pertaining to the shipment of household goods including your personal inventory and/or pictures of your possessions, appraisals for valuable items, last Leave and Earnings Statement, Power of Attorney (check expiration date), wills, bank books, state and federal tax records, deeds and mortgages, professional licenses, car registration, spouse resume and last pay statement, list of stocks and bonds, Social Security cards, school records for children, letters of credit for utility waivers, original birth and adoption records and naturalization records. Keep your sponsor, Key Spouse (Air Force personnel), quarterdeck (Navy personnel), and Command Ombudsman (Navy personnel) phone numbers with you at all times. Communicate freely and as needed.

TRAVEL PLANNING

- It is in your best interest to make temporary lodging arrangements as soon as possible. Temporary lodging at Foster Creek Villas, Naval Weapons Station, has only one pet friendly villa. Reservations can be made by calling 843-794-2120. Make kennel arrangements for pets if you will be staying in the military lodging system or hotels or motels that are not pet friendly. Lodging on the air base is available at the Inns of Charleston.
- There are two pet-friendly temporary lodging facilities available for an additional \$10 fee. Reservations can be made in advance by calling 843-963-8000 or DSN 312-673-8000. If on-base lodging is not available, lodging can provide a non-availability letter and list of off-base hotels. If needed, please remember your sponsor can and should assist with making your lodging reservations.

OTHER RESOURCES AND INFORMATION

HOUSING

- Joint Base CHS Housing Management Office
 - Phone number: 843-963-3585/3859
 - Address: 101 North Davis Drive, Building 323 Joint Base Charleston, SC 29404
 - Email: 628ces.ceih.housing@us.af.mil
- Air Base Barracks/Single Service Member Housing
 - Address: 312 Arthur Drive Building 464, Joint Base Charleston, SC 29404
 - Phone: 843-963-7255
 - Hours: Monday-Friday 7:30am- 4:00pm
- Weapons Station Unaccompanied Personnel Housing JB CHS-WS
 - Address: 1 Mahan Circle Building 1484, Goose Creek, SC 28445
 - Phone: 843-794-7646 or 843-794-4144 or 843-296-5039
- [Housing Early Assistance Tool \(Heat\)](#)
 - **APPLY FOR ON-BASE HOUSING USING THE HEAT TOOL! (Wait time is 3-4 months!!)**
 - **Members should apply for housing as soon as you receive orders to Charleston.**
 - Housing Early Assistance Tool (HEAT) creates an easy on-line experience to connect you, the Service Member, with your future destination and offers an on-line venue to obtain housing assistance prior to a PCS transfer. HQ Air Force Housing has successfully implemented HEAT across the DAF Enterprise so members can reach out to installations when preparing for transition. Installations are accessible through the HEAT tool across CONUS and most OCONUS installations. Members should use HEAT when preparing to transfer to their new assignment. Learn more at the HOMES.mil site.
- [Joint Base Charleston Family Housing](#)
 - Joint Base Charleston (JBC) Family Housing offers the quality of living your family deserves and the pricing and flexibility your family needs. Located on Joint Base Charleston in Charleston, South Carolina, JBC Family Housing is a vibrant, family-friendly community. We are proud to offer housing to Active Duty Service Members, Retirees, Veterans, DOD Employees, and Other Service Branches.
 - Contact Information:
 - Office: (864) 786-3300
 - Leasing Phone: (866) 209-5963
 - Property Contact Email: JBCContact@huntcompanies.com
 - Address: Joint Base Charleston Family Housing 1501 Touhey Boulevard Charleston AFB, SC 29404
- [Homes.mil](#)
 - Homes.mil is a service designed to connect Service members and their Families with community housing rental listings located near U.S. military bases. Type in your current or future installation above to begin searching for homes or [create an account](#) to take advantage of **HOMES.mil** account features or to list your own rental property.

FINANCE

- Joint Base Charleston Finance Office
 - Main Phone number: (843) 963-3715
 - Alternative Phone number: [\(843\) 963-3748](tel:8439633748)
 - 102 N. Davis Drive Building 322, 3rd floor, Charleston AFB, SC 29404
- Weapons Station Finance Office
 - Phone number: 843-794-7771
 - Alternative Phone number: 843-794-2175
 - Address: Personnel Support Detachment – Navy 871 West Pulaski St. Building 731 Goose Creek, SC 29445
- Basic Allowance for Housing (BAH)
 - The Basic Allowance for Housing (BAH) is a U.S. based allowance prescribed by geographic duty location, pay grade, and dependency status. It provides uniformed Service members equitable housing compensation based on housing costs in local civilian housing markets within the United States when government quarters are not provided. A uniformed service member stationed outside the U.S., including U.S. territories and possessions, not furnished government housing, is eligible for [Overseas Housing Allowance \(OHA\)](#).
 - For a complete listing of BAH rates, see BAH Rates for All Locations. Service members can calculate their individual BAH rates using the [BAH Calculator](#). Beginning with the 2012 BAH rates, the Department is publishing the average percentage breakdown between rent and utilities for each Military Housing Area. This additional information will assist Service members with making informed housing choices when relocating to a new area.
- <http://www.defensetravel.dod.mil/index.cfm/>
 - Click Programs and Services tab to view PCS Allowances
 - <https://www.dfas.mil>
 - Defense Finance and Accounting Service to view and print your LES

CHILDCARE AND YOUTH PROGRAMS

- [Child Development Center](#) (6 Weeks- 5 Years)
 - The CDC strives to provide a safe and nurturing environment while promoting the physical, emotional and intellectual development of young children. Care offered includes developmental and educational care for older infants, toddlers and preschool children ranging in age from 6 months to 5 years.
 - Air Base: 1654 E. Jackson Dr. Building 227 Joint Base Charleston, SC 29404
 - Phone: (843) 963-4366
 - Weapons Station: 180 von Stueben St, Goose Creek, SC 29445

- Phone: (843) 794-7408
- Hours of Operation:
 - Monday- Friday 6:30am 6:00 pm
- [Air Base Youth Programs](#) (5-18 Years)
 - The Joint Base Charleston School-Age Program (SAC) offers programs for children from the ages of 5 to 12. SAC's programming is available before and after school and all day during school holidays, teacher in-service days and during school vacations for elementary and middle school children. Transportation is offered to and from various schools in the North Charleston and Goose Creek area. The program is closed for all Federal Holidays.

LOCAL SCHOOLS INFORMATION

- Children of military members attend school in the district where they reside. Charleston, Dorchester II, Dorchester IV, and Berkeley County districts provide a full range of K-12 educational programs including Career & Technical Education, traditional academic programs, athletics, classes for gifted students, dual credit courses, and special education. There is a wide array of magnet, charter, virtual, and private schools available in the area. School starts in mid-August and ends early June for most schools.
- Homeschool: Please be aware each state determines their policy and guidelines for homeschooling. South Carolina guidelines are located at: <https://ed.sc.gov/districts-schools/state-accountability/home-schooling/>.
- The School Liaison Program Managers: support military families with their K-12 educational needs during transition to JB Charleston. If you are arriving with school age children, you can find us on the Web at: <https://www.jbcharleston.com/school-liaison>. The School Information Packet is located under the Documents Tab.
- Early Enrollment/Registration: In 2023, South Carolina passed legislation allowing active-duty military families to enroll and register for classes if they have orders assigning them to a military installation in this state. Proof of residency is required upon arrival.
- School Liaison Program Managers:

<ul style="list-style-type: none"> ○ Chris Gerry <ul style="list-style-type: none"> ▪ 101 Hill Boulevard Bldg. 503, Room 106 ▪ JB Charleston, SC 29404 ▪ Christopher.gerry@us.af.mil ▪ Comm: 843-963-2931 ▪ Cell: 843-300-2523 	<ul style="list-style-type: none"> ○ Jennifer Ohmer <ul style="list-style-type: none"> ▪ 101 Hill Boulevard Bldg. 503, Room 106 ▪ JB Charleston, SC 29404 ▪ Jennifer.ohmer@us.af.mil ▪ Comm: 843-963-2931 ▪ Cell: 843-998-1456
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Joint Base Charleston Military & Family Readiness

- The Military and Family Readiness Center (MFRC) has two locations within Joint Base Charleston with one located on the Air Base and one on the Weapons Station. Joint Base Charleston Military and Family Readiness Center serves as a one-stop information and referral center and is the cornerstone of the JB Charleston family support system, helping Service Members and their families enhance their readiness and quality of life. JBC MFR offers proactive, preventive, and remedial services that foster self-sufficiency and sustain the personal and family readiness of the Total Force.
- We serve all single and married active duty, DoD civilian personnel and their eligible family members, to include Guard and Reserve members while on active duty, other eligible uniformed members, military retirees and their eligible family members.
- The main purpose of this site is to provide information and education to the Joint Base Charleston community, primarily on areas covered by the Military and Family Readiness Flight. We hope to answer many of your questions and contribute to your/your family's success.
 - Air Base Location:
 - Phone number: 843-963-4406
 - Address: 104 E. Simpson Street Building 500, Joint Base Charleston, SC 29404
 - Weapons Station Location
 - 843-794-7480
 - Address: 1005 Jefferson Avenue, Goose Creek, SC 29445
 - Office Hours: Monday-Friday 7:30am- 4:30pm

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)

- The Exceptional Family Member Program (EFMP) is designed to provide support to military family members with special needs. All branches of the military offer EFMP and each Service includes a variety of personnel, medical and family support functions under the EFMP umbrella. For the Air Force, there are three components on the installation that work closely together to provide support to military members and their families.
 - Exceptional Family Member Program – Family Support (EFMP-FS) 843-963-5782
 - Exceptional Family Member Program – Medical (EFMP-M) 843-794-6657
 - Exceptional Family Member Program – Assignments (EFMP-A) A 843-963-8933
- All three functions work together in coordination with other military and civilian agencies to enhance the quality of life for families as they relocate around the world with their sponsors. Additionally, EFMP-FS, EFMP-M and EFMP-A strive to ensure Air Force sponsors are assigned in locations that support both the accomplishment of the mission and the well-being of families.
- The Exceptional Family Member Program will assist families in finding and navigating the programs, services, resources, and activities available for family members with special needs. EFMP has information to include both base and local community information, guidance on

processes, special events, support groups and information & referral options. Families do not have to be enrolled in EFMP to use this service; it is open to retirees, reservists, AD, and civilian employees and their families.

ID/ CAC CARD PROCESSING

- Air Base
 - Phone number: 843-963-4521 or 843-963-4534
 - Address: 101 E. Hill boulevard Building 103, Joint Base Charleston, SC 29404
- Weapons Station
 - Phone number: 843-794-771 or 843-794-2175
 - Address: Personnel Support Detachment – Navy 871 West Pulaski St. Building 731, Goose Creek, SC 29445

MEDICAL GROUP

- The 628th Medical Group provides quality health services for 63,000 eligible beneficiaries, dental readiness for 4,000 active duty service members, and an occupational health program for 2,100 members on Joint Base Charleston, thereby ensuring Airmen are medically prepared to support combatant commanders worldwide, more than 60 Department of Defense and federal agency Joint Base partners, and the Department of Defense's largest fleet of C-17s. We also supports operations on the Naval Weapons Station including clinical counseling services, water sampling, radiation safety guidance, food inspections, health risk assessments, and occupational health exams.
- Air Base Location:
 - Address: 204 West Hill Boulevard, Joint Base Charleston, SC 29404
 - Hours:
 - Monday, Tuesday, Thursday, and Friday, 7:30 a.m. to 4:30 p.m.
 - Wednesday, 7:30 a.m. to 12 p.m. (noon).
 - Patient Advocate: 673-6726 (DSN)/843-963-6726 (Comm)
- Naval Health Clinic Charleston
 - Address: 110 NNPTC Circle, Goose Creek, SC 09445
 - Information Desk: (843) 794-6000
 - Central Appointments: (843) 794-6221
 - Nurse Advice Line: (800) 872-2273
 - Pharmacy: (843) 794-6100

VETERINARY CLINIC

- The Joint Base Charleston Veterinary Treatment Facility provides animal care as a service to active duty military, their dependents, and eligible retirees. The mission of the clinic is to provide protection for our troops and animals from infectious diseases, including those passed from animals to humans. To achieve this mission, the clinic offers vaccinations, heartworm prevention, flea control products, microchip implants and will treat infectious diseases to pet owners of active-duty personnel.
- The clinic also offers minor surgeries when staffing and scheduling permits. There are fees for these services. Another service is health certificates for Permanent Change of Station (PCS). To schedule appointments, register pets, and ask questions, you may send an email to CharlestonVTF@gmail.com; please provide service member's name, pet's name, and a good contact phone number in the email correspondence.
- While the veterinary clinic is dedicated to the care of all personally-owned animals, this service is not the main mission of the veterinarian. Doctors commissioned in the Army Veterinary Corps staff military veterinary clinics. The mission of the Vet Corps is to maintain a safe food supply for our soldiers and to provide complete medical care for our four-legged soldiers, the military working dogs. For more info, contact the vet clinic at (843) 963-1738 or charlestonvtf@gmail.com.

CHAPEL

- Air Base Chapel: 107 Arthur Drive, Joint Base Charleston, SC 29404
 - Office Hours: Monday – Friday 7:30am- 4:30pm
 - Phone:
 - Comm: (843) 963-4673 (HOPE)
 - DSN: (312) 673-HOPE
 - NOTE: For emergencies after duty hours, call the Command Post at (843) 963-8400.
- Naval Weapons Station Chapel: 707 Chapel Drive, Goose Creek, SC 29445
 - Office Hours: Monday – Friday 7:30am- 4:30pm
 - Phone:
 - Comm: (843) 794-7222
 - DSN: (312) 794-7222
 - NOTE: For emergencies after duty hours, call the Command Post at (843) 963-8400.

ADDITIONAL PCS RESOURCES

- <https://www.jbcharleston.jb.mil/>
 - Click “Welcome to Charleston” tab on right hand side of the page
- <https://www.jbcharleston.com/>
 - 628th Force Support Squadron
- <https://installations.militaryonesource.mil/military-installation/joint-base-charleston>
 - Click Plan My Move option on the menu bar in the upper right-hand corner to access information about your entitlements and benefits, points of contact, planning tools, information on education and employment and build your custom checklist.
- <https://www.militaryonesource.mil/moving-housing/moving/pcs-and-military-moves/>
- (Formerly move.mil)
 - Start your PCS move and file claims
- [Defense Travel Management Office](#)
 - BAH rates / allowance tables / COLA
- www.pcsmypov.com
 - To schedule drop-off and pick-up of your POV
- www.tricare.mil
 - To access appointments, prescriptions refill, Blue Button, and other health care information
 - TRICARE beneficiaries who receive care at a military hospital or clinic contact Tricare AFTER arriving in the local area to update contact information and receive a Primary Care Manager
- www.dodlodging.com
 - The PCS and TDY traveler will find convenient lodging locations around the world
- <http://www.housing.af.mil/home/>
 - To find information on Privatized Housing, Unaccompanied Housing, and housing in the local community
 - www.operationwearehere.com
 - Resources and encouragement for military families
- <https://afpaas.af.mil>
 - Air Force Personnel Accountability and Assessment System (AFPAAS) standardizes a method for the Air Force to account, assess, manage, and monitor the recovery and reconstitution process for personnel and their families affected and/or scattered by a wide-spread catastrophic event. AFPAAS allows Air Force Personnel to report accounting status, update contact/location information, complete needs assessment, and view reference information.
- <https://charlestoncommunityguide.com>
 - Great local lifestyle guide that includes community information, education, employment, etc.

SPOUSAL SUPPORT

Commander Key Support Liaison PROGRAM

- The U.S. Air Force Key Support Liaison Program (KSL) is an official Air Force Unit Family Readiness Program designed to enhance readiness, personal/family resiliency and establish a sense of Air Force community. KSLs are commander-appointed and serve as a vital resource to command teams in an effort to support Air Force families. The strategic vision is to increase resiliency and unit cohesion amongst military members and their families throughout the military life cycle.
- For more information contact the Military and Family Readiness Center at 843-963-4406.

SPOUSE EDUCATION AND CAREER OPPORTUNITIES (SECO)

- The Department of Defense established the Spouse Education and Career Opportunities program to provide education and career guidance to military spouses worldwide, offering comprehensive resources and tools related to career exploration, education, training and licensing, employment readiness and career connections. There are multiple programs that fall under SECO that will be beneficial to you as a military spouse.
- You will need to create an account in order to access the variety of free resources SECO has to offer. The DS Logon you will need to create is a secure, self-service logon ID that allows Department of Defense and Veterans Affairs affiliates to access several websites using a single username and password. This DS Logon is required to access MySECO. You can get help with your DS Logon account in the following ways:
 - Visit the My Access Center Help Center
 - Call the DMDC/DEERS Support Office at 800-538-9552
 - Call Military OneSource at 800-342-9647
- Who is Eligible to access SECO resources? Military spouses of active-duty, National Guard and Reserve Component military members in the Army, Marine Corps, Navy and Air Force. Spouses of military members separated from active duty, National Guard and Reserve Components for less than 365 days. Surviving spouses of military members who died while on active duty.
- www.myseco.militaryonesource.mil/portal

HEARTLINK

- Heart Link is a spouse orientation program geared toward strengthening all Air Force families and enhancing mission readiness. Heart Link's objective is to increase spouse awareness of the military mission, customs, traditions, protocol and community resources supporting military families. Heart Link also helps culturally familiarize spouses to their new homes in the Lowcountry of South Carolina and help them better understand the integral part they play in the mission. Appreciating the role spouses play in re-enlistment decisions, therefore impacting retention, the overall program goal is to ensure that spouses are aware of their importance to the Air Force, help them understand they are a part of the Air Force "team." Each base appoints a Heart Link Administrator to oversee the program, which includes orientation activities consisting of presentations, interactive games and exercises.
- For more information contact the Military and Family Readiness Center at 843-963-4406.

NAVY OMBUDSMAN PROGRAM

- Welcome to the Navy Family Ombudsman Program! Our mission is to provide a vital link between Navy families and command leadership, ensuring access to information, resources, and support. Ombudsmen are here to listen, assist, and advocate for you and your family's needs. Whether you're facing challenges or simply seeking guidance, our dedicated team is ready to serve. Connect with us today and let us support you on your Navy journey.
- Every Navy command appoints at least one Ombudsman—a trained volunteer (often a Navy spouse) who serves as a confidential link between command leadership and families. Whether you're navigating a deployment, a PCS move, or an unexpected challenge, contact the Ombudsman assigned to your command first; they can quickly steer you to the right people, programs, or crisis resources.

RECREATION

FITNESS, SPORT, & WELLNESS CENTERS

- The Charleston Fitness and Sports Center offer the latest in exercise equipment and programs. Catering its customers, the center expands programming whenever possible.
- Services Offered:
 - **Facilities:**
 - *Basketball/ Volleyball Courts*
 - *Free Weights*
 - *Cardio Equipment*
 - *Outdoor Fitness Areas*
 - *Outdoor running Trails*
 - *Functional Fitness Stations*
 - *Weight Training*
 - **Instructional Classes:**
 - *Spin*
 - *High Intensity Interval Training (HIIT)*
 - *Lunch rush Circuit Training*
 - *Judo/Jujitsu*
 - *Tai Chi*
 - *Latin Dance Fitness*
 - *Yoga*
 - **Special Services:**
 - *Fitness Enhancement Program*
 - *PT Training*
- Fitness & Sports Center (Air Base)
 - Address: 205 W Hill Boulevard
Joint Base Charleston, SC 29404
 - Phone Number: 843-963-3347
 - Hours of Operation:
 - Monday- Friday 4am-10pm
 - Saturday-Sunday After Hours Access Only
- Sam's Fitness (NWS)
 - 244 Jefferson Ave Ext, Bldg 708
Goose Creek. SC 29445
 - Phone number: 843-794-4173
 - Hours of Operation:
 - Monday-Friday 5:30am-9:30pm
 - Saturday-Sunday 8am-3:30pm
- Eastside Wellness (NWS)
 - Address: 2482 Red Bank Road Building 85 Goose Creek, SC 29445
 - Hours of Operation: 24-hour access for all registered patrons

BOWLING CENTERS

- Our Bowling Centers feature state of the art interactive automatic scoring, bumper bowling, Xtreme bowling and more. A whirlwind of activities are always happening at the bowling centers including bowling specials, leagues and weekend tournaments for bowlers of all ages and skill sets which run throughout the year. Bring your squadron in for a great time and relaxation.

- All active-duty military, retired, reservists, DoD civilians, retired civilians and family members are able to use the facilities:
 - *20 Bowling Lanes*
 - *Open Bowling*
 - *Lessons*
 - *Pool Tables*
 - *Snack Bars & Grills*
 - *Coed & Senior Leagues*
 - *Tournaments*
 - *Pro Shop*
- Starlifter Lanes (Air Base)
 - Address: 106 W McCaw Street Building 214 Joint Base Charleston, SC 29404
 - Phone Number: 843-963-3315
 - Hours of Operation: Friday 2pm- 6pm
- Marrington Lanes (Naval Weapons Station)
 - Address: 784 Fletcher Street Building 784 Goose Creek, SC 29445
 - Phone Number 843-794-7235
 - Hours of Operation:
 - Wednesday 9:00am-1:00pm and 4:00pm-9:00pm
 - Thursday 9:00am-1:00pm and 4:00pm-9:00pm
 - Friday 9:00am- 1:00pm and 4:00pm-11:00pm
 - Saturday 12:00pm-11:00pm

OUTDOOR RECREATION

- The Outdoor Recreation and Adventure Centers provide adventures, travel and fun for the military and their families! These are your "go-to" places for equipment, discount tickets and travel needs. In addition, we offer skeet and trap, rock climbing walls, camping grounds and gear, RV storage and pool facilities. Stop in and see us today to plan your next vacation!
- Outdoor Recreation & Adventure offer a wide range of facilities, services, programs including a large equipment rental center offering everything from campers and camping equipment to power tools and much more.
 - *Rental equipment*
 - *FamCamp*
 - *Marrington Stables*
 - *AB theater Requests*
 - *Marrington Trails*
 - *Trips & Trek*
 - *Climbing Walls*
 - *Hunting, Fishing, Boating*
 - *AB Picnic Grounds*
 - *Skeet & Trap*
- Air Base Location (Outdoor Recreation):
 - Address: 101 Scarton Place, Joint Base Charleston, SC 29404
 - Hours of Operation Monday-Friday 9:00am- 5:00pm
 - Call us for ticket or equipment information at (843)-963-1732
- Naval Weapons Station Location (Outdoor Adventure Center)
 - Address: 1956 Fletcher Street, Goose Creek, SC 29445

- Hours of Operation Monday-Friday 11:00am- 5:00pm
- Phone number: (843) 794-2120

LIBERTY

- LIBERTY is a unique program that pair up to serve those: 18-25 yrs., active duty, reserve, enlisted, and officer. Our main common focus to provide high-energy recreation adventures. These programs help develop personal leisure skills and experiences along with providing activities with adventure. LIBERTY trips and tours happen on the weekends and can include outdoor adventures such as skydiving, jet skiing, fishing, kayaking, biking, hiking, white water rafting, camping, and more. These programs are designed to encourage you to get out of the barracks/dorms and experience some amazing recreation.
- Address: 101 Naval Nuclear Power Training Command Circle, Goose Creek, SC 29445 (inside Bowman Center)
- Phone number: 843-794-82345 or 843-296-3942
- Hours of Operation: Daily 9am-10pm

SHORT STAY RECREATIONAL AREA

- Joint Base Charleston Short Stay Recreational Area offers a beautiful recreation area with year-round outdoor activities and recreational lodging. Sitting on fifty-five acres, Short Stay offers wonderful views of Lake Moultrie where camping, fishing and a beach offer plenty for the family or group outing. Open to Active-Duty Personnel, Retired Military, DOD Civilians and their dependents, this Recreational Area is a great one-day play day or a weeklong retreat!
- Here at Short Stay, it's our goal to ensure that your stay is at the very best it can be. We aim to ensure that you have the best accommodations, service, and convenience during your time with us. We offer many amenities including:
 - *Free Wi-Fi*
 - *Cable TV*
 - *General Store*
 - *Laundry Facilities*
 - *Smoke Free Facilities*
- Short Stay offers many equipment rentals and outside activity areas to include:
 - *Boat & Kayak Rental*
 - *Propane Tank Refill*
 - *Fishing*
 - *Playground*
 - *Boat Launch Access*
 - *Picnic Area Access*
 - *Beach Area Access*
 - *Swimming*
- Address: 211 Short Stay Road, Moncks Corner, SC 29460
- Phone number: 843-743-2608 or 843-761-8353
- Hours of Operation (Accepting Reservations on a space available basis)
 - Daily 8am-5pm
 - Housing Check-in 3pm
 - Campsite check-in 12pm

- Check-Out 11am

CHARLESTON CLUB

- The Charleston Club is a 43,000 square foot facility which offers well-appointed meeting and event space for up to 600, as well as various dining outlets.
- All active duty, retired military, reservists, DoD civilians, retired civilians and family are eligible to use the facilities:
 - *Friday Socials*
 - *Meeting Rooms*
 - *Podiums*
 - *Lounges*
 - *Chairs*
 - *Microphones*
 - *Tables*
 - *Special Events*
- Address: 100 W Hill Boulevard Charleston, SC 29404
- Phone number: 843-963-3914

GOLF COURSES

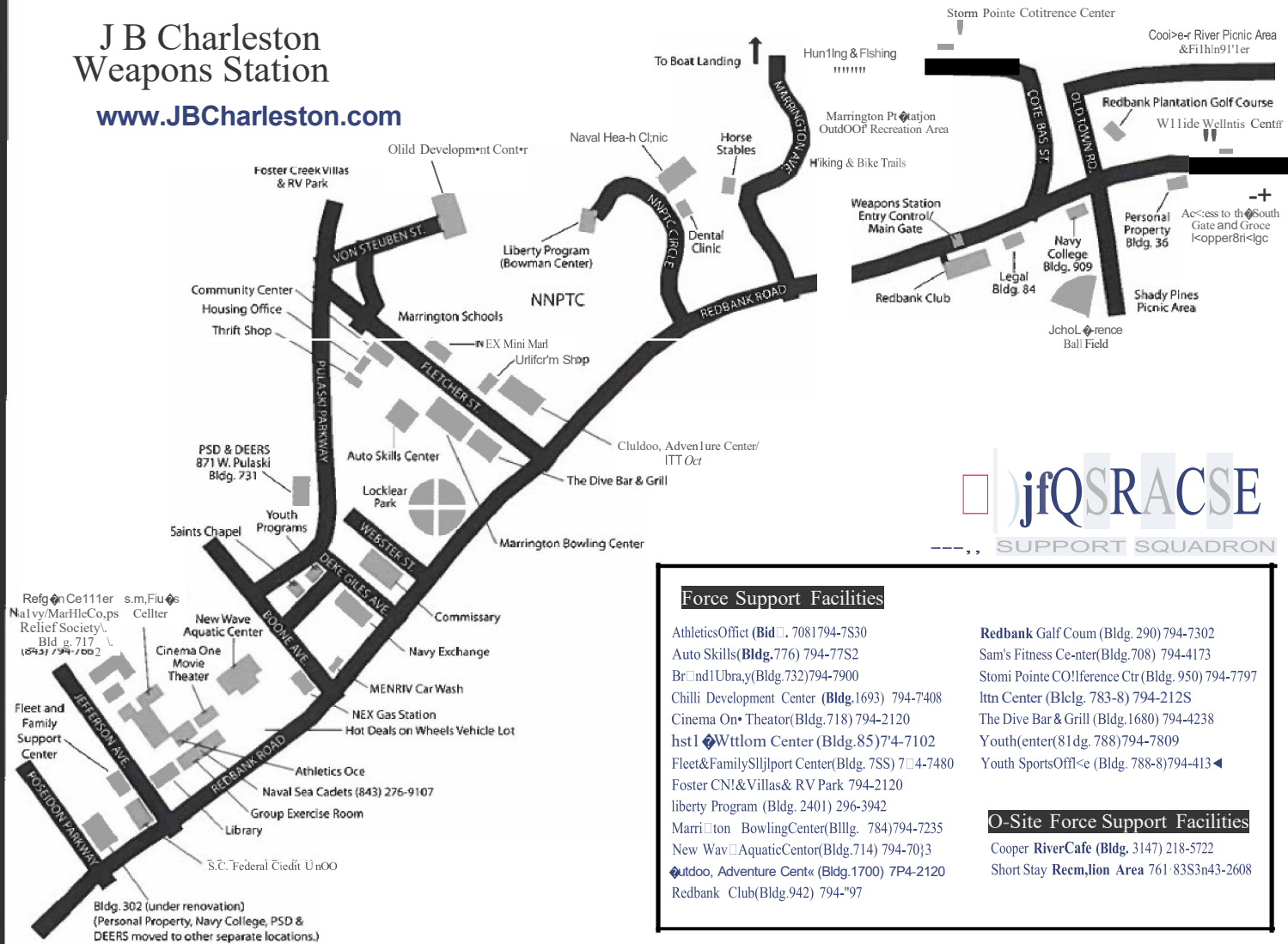
- Offering amenities for everyone, the courses of Joint Base Charleston provide a tranquil and pleasant experience by ensuring a relaxed atmosphere and focusing on enriching lives, one customer at a time. The courses, practice facilities, golf shops, and casual grills blend into the perfect setting for your needs. You will not find imitations of other golf courses, but 36 original and unique holes that complement the natural terrain. Golfers are never rushed or crowded. There are no houses or traffic to contend with – just you and the course. We are dedicated to delivering unsurpassed services to the Armed Forces community and their guests. We look forward to serving you soon!
- JB Charleston Gold Courses are open to all active-duty military, retired military, reservists, civilian employees, family members, and guests. We offer the services and programs listed below.
 - *18-hole course*
 - *Chipping greens*
 - *Rental clubs*
 - *Motorized carts*
 - *Pro shop*
 - *Club Pull carts*
 - *Full-Service Grill & Snack Bar*
 - *Driving Range*
 - *Putting Greens*
 - *Adult & Junior Lessons*
 - *Men's & Ladies Leagues*
- Wrenwoods Golf Course (Air Base)
 - Address: 100 Cusabee Trail Building 601 Charleston, SC 29404

- Phone number: 843-963-1833
- Hours of Operation:
 - March- September 7am-6:30pm
 - October 7am-5:30pm
 - November-February 7am-5pm
- Redbank Golf Course (Navy Weapons Station)
 - Address: 2316 Red Bank Road Building 290 Goose Creek, SC 29445
 - Phone number: 843-794-7828
 - Hours of Operation:
 - March- September 7am-6:30pm
 - October 7am-5:30pm
 - November-February 7am-5pm



J B Charleston Weapons Station

www.JBCharleston.com



GET CONNECTED!

For additional information and updates, follow us on our social media accounts!

Website: <https://www.jbcharleston.jb.mil>

Military and Family Readiness Center Website: www.jbcmfr.com

Facebook: Joint Base Charleston www.facebook.com/teamcharleston

MFRC Facebook: <https://www.facebook.com/JBCMFR>

Instagram: @teamcharleston

Twitter: @TeamCharleston

